

# IJR “InkJet Renew” Program

Effective March 4, 2009

## Cartridges We Will Accept for Recycling

- 1. OEM (Original Equipment Manufacturer) Virgin Empties**
- 2. Cartridges which have been previously purchased from IJR**  
Every cartridge must pass a visual and electrical inspection upon arrival at IJR. Any cartridge which has been previously recycled or tampered with in any way and/or which fails to pass an electrical test will not be processed as part of your order.
- 3. Please refer to our price list’s Inkjet Renew Section for a complete listing of acceptable virgin cores.**

## Inspection and Receiving Process / Disposition of Failed Cartridges

**Cartridges that do not pass IJR’s inspection process will not be returned unless specifically requested by the customer when sending the order.** This is done to avoid having failed empties sent in subsequent orders which simply adds to manufacturing costs for repetitive handling of unserviceable cores. Due to the “extra handling” costs associated with returning the empties which failed inspection, there will be a \$1.00 per cartridge charge for each cartridge returned.

Note: IJR reserves the right to “mark” or identify any cartridge which has failed our inspection.

### **Cartridges are considered “failed” for any of the following reasons:**

- Cartridge is damaged/broken or tampered with upon receipt.
- Cartridge has been previously recycled or recycling has been attempted.
- Cartridge fails our electrical circuitry testing.

## How Your Order Will Be Filled

After inspecting and testing your empties, we will fill your order directly from our stock based on the number of empties which passed our inspection for each cartridge style sent.

## Shipping

**All product shipped will be packed in retail-ready boxes.** This packaging has been designed to protect the cartridges during shipping and reduce any possible wear and tear from packages being handled and transferred during shipment and storage.

**When your order is complete (within a maximum of 72 hours) you will be contacted by your account executive.** At this time you can add Off the Shelf (OTS) product as needed.

All product will be shipped as you’ve requested. IJR’s standard shipping charges apply.